

Organizational Dysfunctions on Testing - Agile Remedies

Introductions:

Bill Allen - agile Innovation Labs

Bill@agileInnov.com

Kieran Murphy - ThoughtWorks

KiMurphy@ThoughtWorks.com

What does testing look like in your organization?

Who does testing?

Are any tests
business facing?

When?

% Manual?

% Automated?

What tools for
automation?

Are testing and dev
in same sprint?

What does testing look like in your organization?

Challenges?

Typical testing challenges we see

Developers:

1. "There is no time to write test cases"
2. "There's no project time allocated to perform unit testing"
3. "It is difficult keeping unit tests up to date"
4. "Deadlines (The DATE) prohibit good testing"
5. "Challenging to know that code is thoroughly tested"
6. "Testers are unfamiliar with coding. They only do manual. They have no visibility into the code operation."
7. "Challenges with early prototyping"
8. "Legacy applications are fragile and difficult to change"
9. "Getting viable test data is difficult"
10. "Business test cases vs code test cases (translation: Testing Business Facing vs Code Facing)"
11. "We'll write unit tests, but only after we write the code and only if we have time"

Testers:

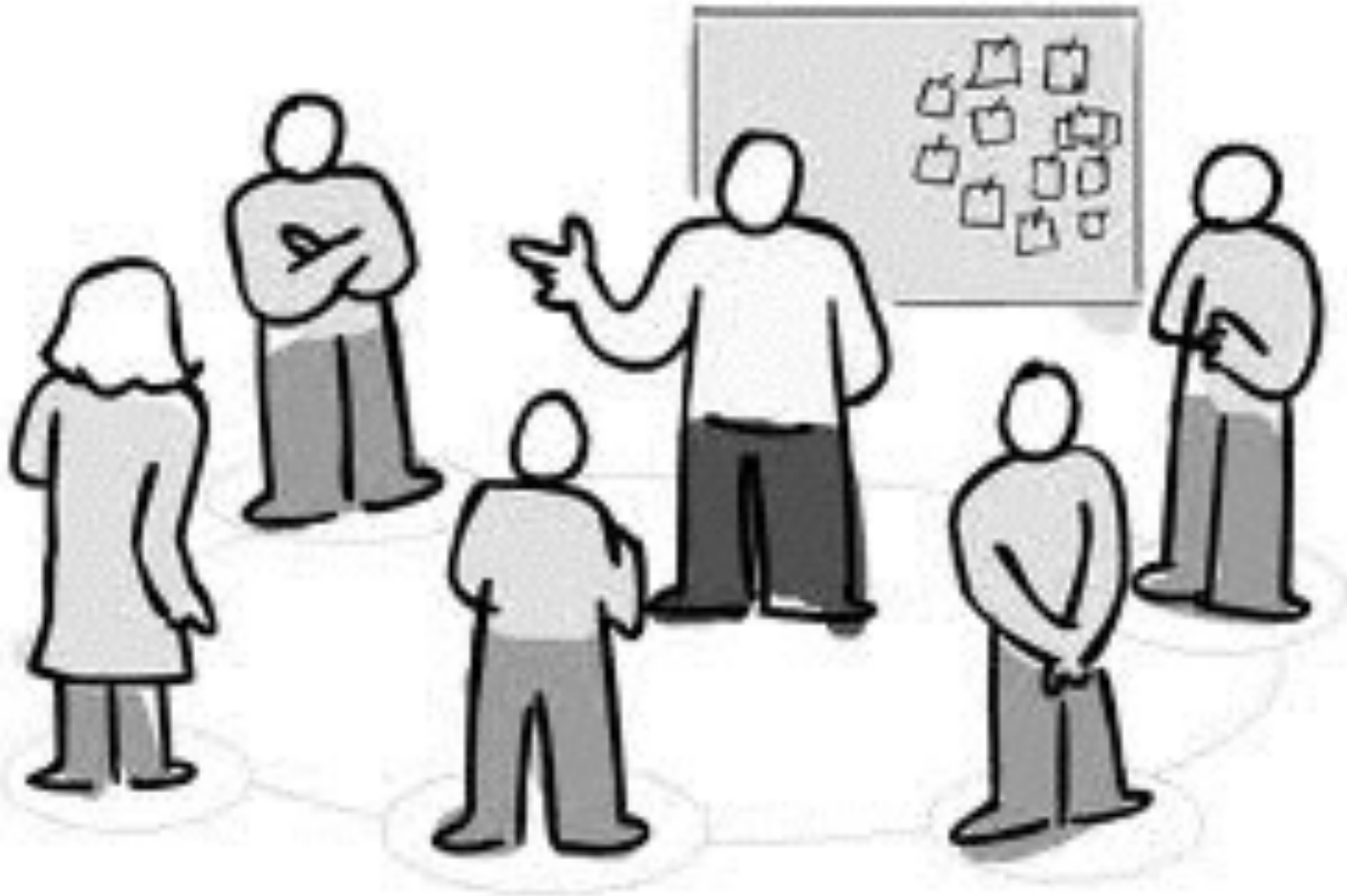
"We're told that Automating Acceptance Testing could be beneficial, but we don't code and we don't work closely with the developers."

Senior Management:

"Yes, we see the need for change but planning for it takes too much time."

Correctness-Driven Development

Not Testing practices, but instead *whole team* analysis



QA
Test Engineer
BA
PM
PO
Developer

www.zickfeld.com

Test-Driven Development (TDD)

*from Test-Driven Development by Example - Kent Beck

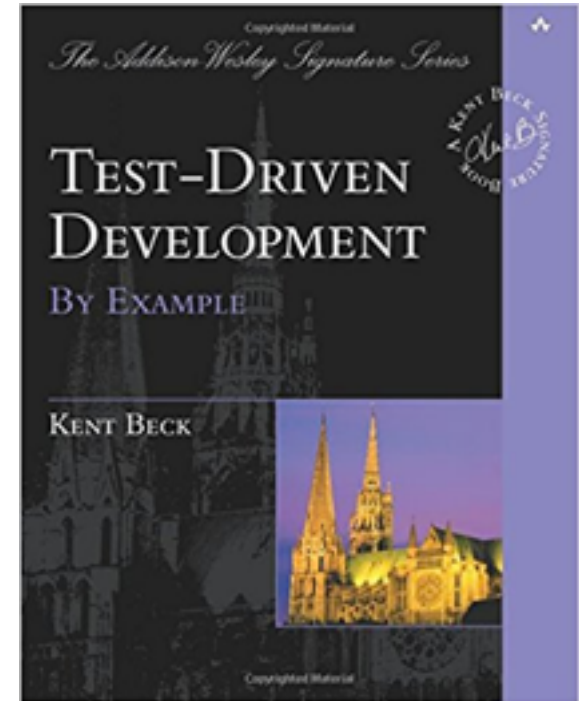
1. Red - Write a little test that doesn't work, and perhaps doesn't even compile at first.
2. Green - Make the test work quickly, committing whatever sins necessary in process.
3. Refactor - Eliminate all of the duplication created in merely getting the test to work.

Red/green/refactor – the TDD mantra. (preface, p.x)

In other chapter the same order is described as “general TDD cycle”:

1. Write a test...
2. Make it run...
3. Make it right...

The goal is clean code that works (thanks to Ron Jeffries for this concise summary)...
First we'll solve the “that works” part of the problem. Then we'll solve the “clean code” part. (p.11)



Behavior Driven Development

Dan North and Chris Matts, 2003 - 2004, published 2006

*“While using and teaching agile practices like test-driven development...Programmers wanted to know where to start, what to test and what not to test, how much to test in one go, what to call their tests, and how to understand why a test fails.”**

Tooling for test driven development at the time was primitive, JUnit was a leaky framework and imposed inelegant language on developers practicing TDD

Dan North began JBehave in late 2003 intending it to be a replacement for JUnit, removing all reference to “test” and using “behavior” instead

*“I found the shift from thinking in tests to thinking in behaviour so profound that I started to refer to TDD as BDD, or behaviour- driven development.”**

In 2004, after implementing JBehave, Dan North and Chris Matts (BA who collaborated on JBehave), realized that their behavior driven language was an analysis language:

*“If we could develop a consistent vocabulary for analysts, testers, developers, and the business, then we would be well on the way to eliminating some of the ambiguity and miscommunication that occur when technical people talk to business people.”**

Drives development from “outside in”, in “pull-based” fashion, from business-facing tests

*“BDD is a second-generation, outside-in, pull-based, multiple-stakeholder, multiple-scale, high-automation, agile methodology”***

* Dan North, “Introducing BDD”: <https://dannorth.net/introducing-bdd/>

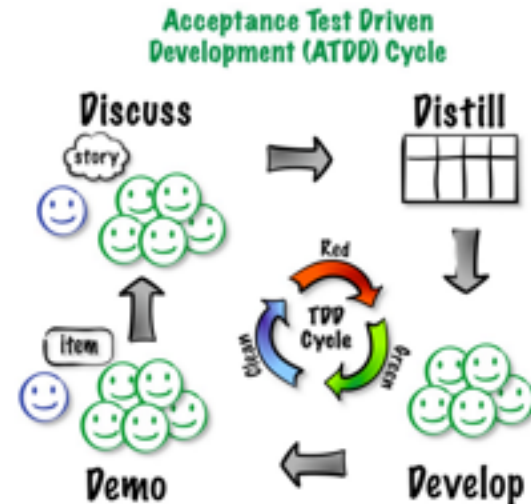
** Dan North, “Agile Testing, Specifications and BDD Exchange”, 2009

Acceptance Test Driven Development (ATDD) involves team members with different perspectives (customer, development, testing) collaborating to write acceptance tests in advance of implementing the corresponding functionality.

customer perspectives ...what problem are we trying to solve?

development perspectives ...how might we solve this problem?

testing perspectives ...what about...?



(ATDD cycle model developed by James Shore with changes suggested by Grigori Melnick, Brian Marick, and Elisabeth Hendrickson.)

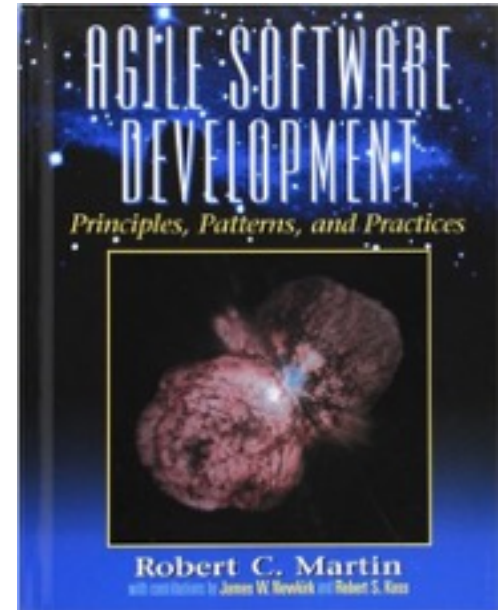
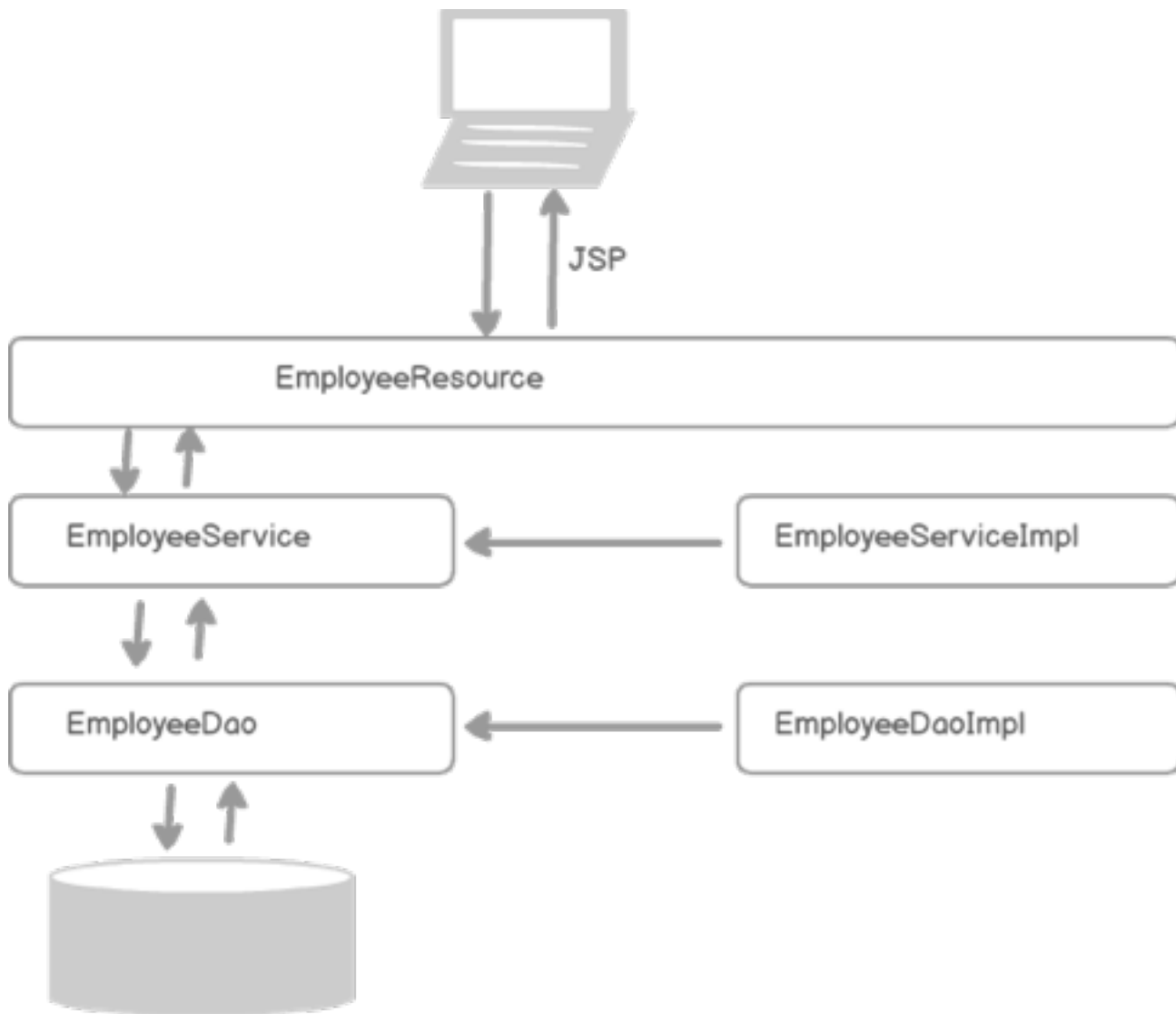


“BDD is TDD people who finally discovered a lamer version of ATDD. In the end they are all just more noisy label to spin on and around. I tend to think of these spaces as:

- Developer testing (by the geeks for the design) – they tell the story of the code*
- Story testing (by the community for the product) – they tell the story of the product”*

* David Hussman, DevJam, Minneapolis, MN

Project Example: Payroll System



BDD / TDD in Action

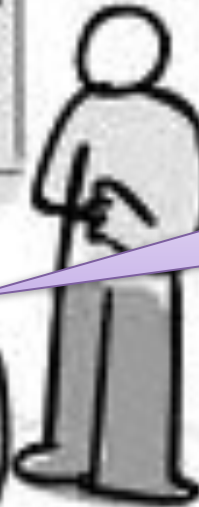
A ubiquitous language for analysis

Can you give me an example?

Can you make it do ...?

How does it do that?

What if ...?



**Behaviors
(examples)**

QA
Test Engineer
BA
PM
PO
Developer

www.pickdfig.com

Gherkin - a formal language for specifying behaviors

Feature: Some terse yet descriptive text of what is desired

Textual description of the business value of this feature

Business rules that govern the scope of the feature

Any additional information that will make the feature easier to understand

Scenario: Some determinable business situation

Given some precondition

When some action by the actor

Then some testable outcome is achieved

Scenario: Some other determinable business situation

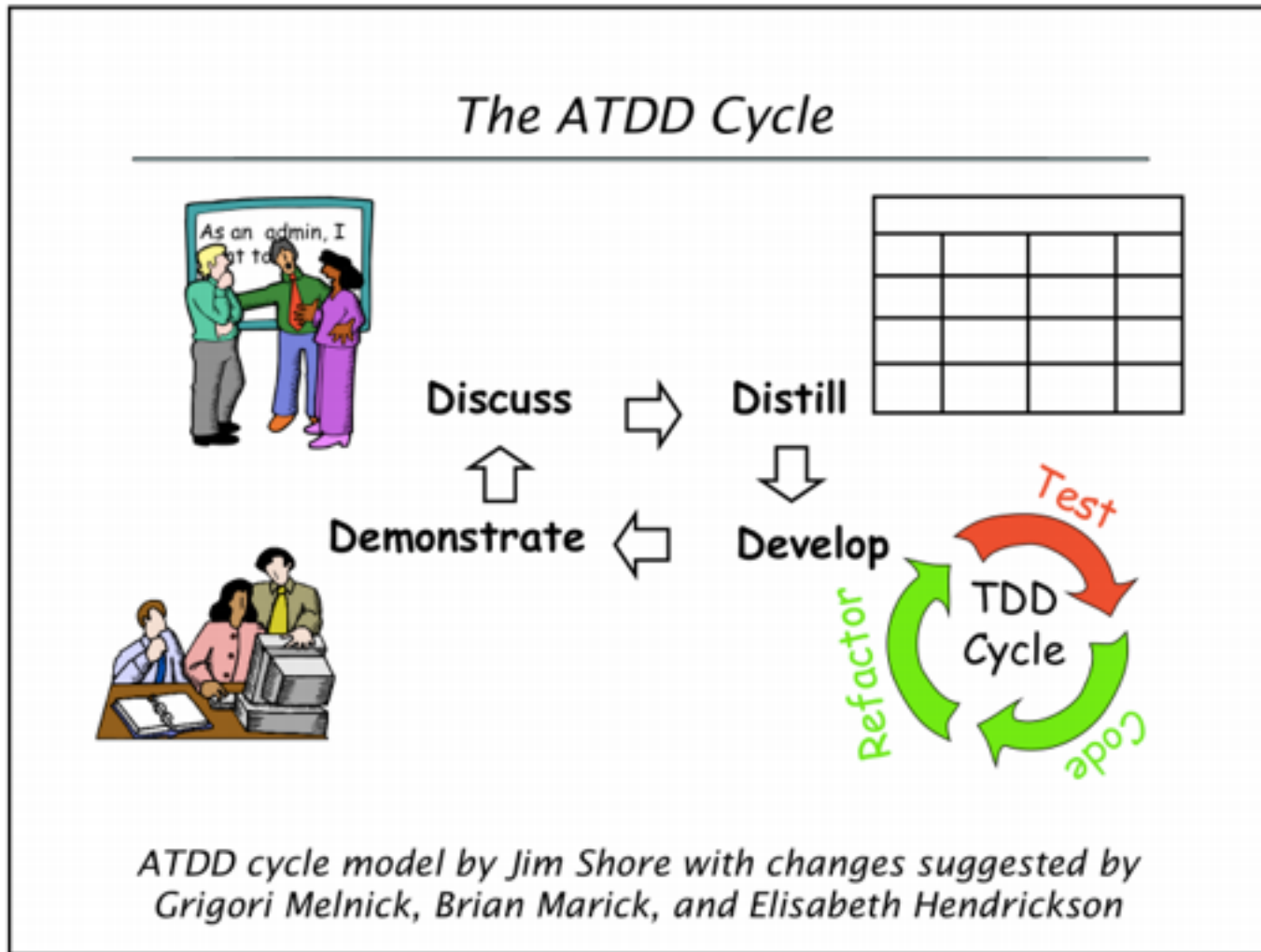
Given some precondition

When some action by the actor

Then some testable outcome is achieved

...

What does whole team analysis look like?



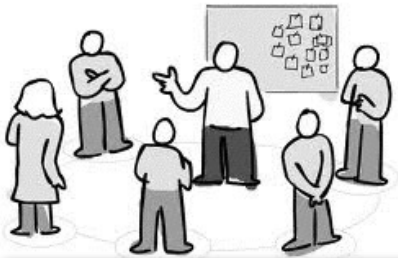
As a **team**, we will develop a single feature - Add a hourly employee to the payroll system.

Discuss

Form a team: Product Owner, Developer, Tester; discuss mPayroll system.

Tell a story about add a new employee to mPayroll:

- 1. Why does the feature provide benefit?*
- 2. How will you know the feature works?*
- 3. Ask PO for examples of how this feature should behave.*



Feature: Add a new employee

•Discuss behaviors

"How can we expose the existing payroll system to the network, for access by apps, devices, web browsers?"

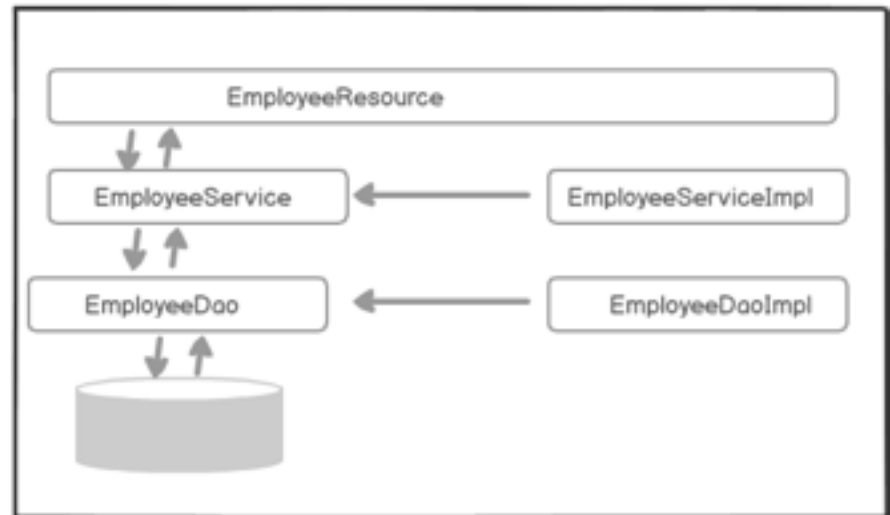
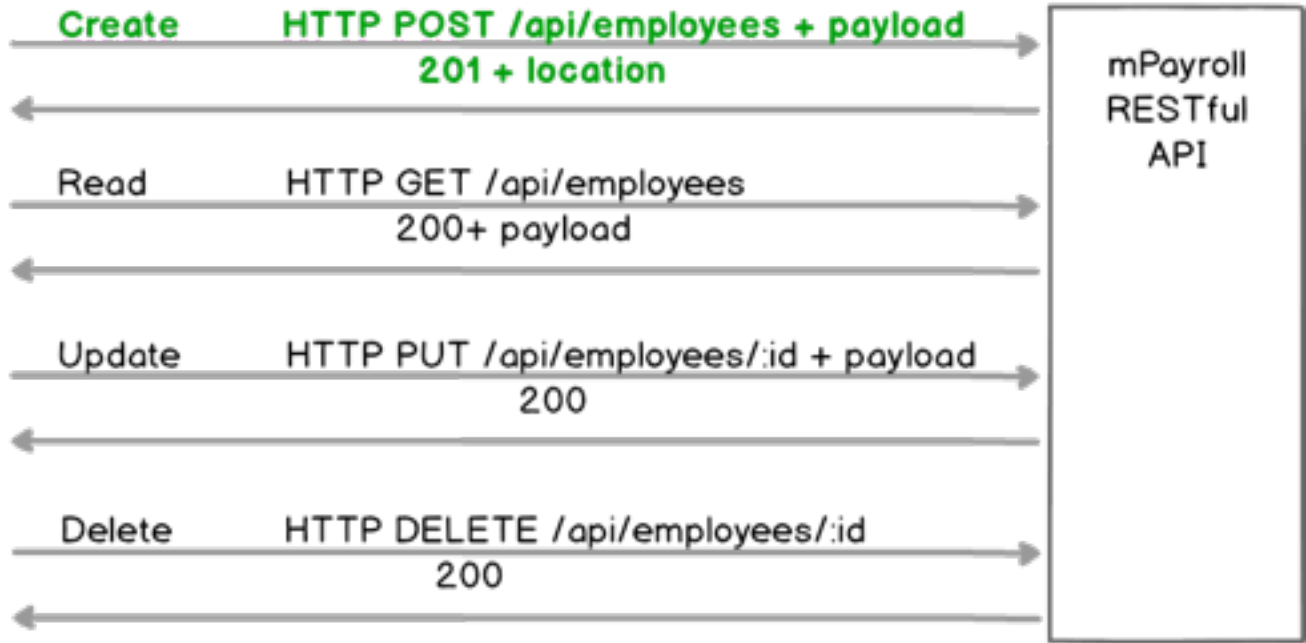
"How do I perform C R U D actions?"

"What does an employee records contain?"

"What happens when a new employee is created?"

"What happens if that employee's record already exists?"

"How do I verify that a new employee was created?"



Discuss

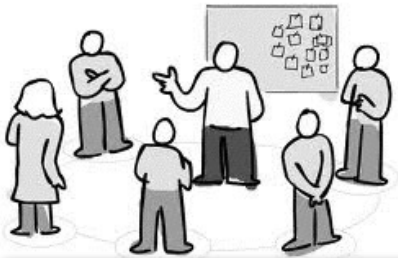


Distill

Form a team: Product Owner, Developer, Tester; discuss mPayroll system.

Tell a story about add a new employee to mPayroll:

- 1. Why does the feature provide benefit?*
- 2. How will you know the feature works?*
- 3. Ask PO for examples of how this feature should behave.*



Feature: Admin can add a new employee

Notes: Use HTTP POST to create an employee record?

Feature: Add a new employee

Notes: Use HTTP POST to create an employee record?

Scenario: Add a new hourly employee

Given The employee resource is available

And A new hourly employee record

When I submit the employee record

Then A new hourly employee is created

(Behavior Test)

BDD Example

You can implement missing steps with the snippets below:

```
@Given("^A new hourly employee record$")
public void a_new_hourly_employee_record() throws Throwable {
    // Write code here that turns the phrase above into concrete actions
    throw new PendingException();
}
```

```
@When("^I submit the employee record$")
public void i_submit_the_employee_record() throws Throwable {
    // Write code here that turns the phrase above into concrete actions
    throw new PendingException();
}
```

```
@Then("^A new hourly employee is created$")
public void a_new_hourly_employee_is_created() throws Throwable {
    // Write code here that turns the phrase above into concrete actions
    throw new PendingException();
}
```

```
@feature
Feature: Add new employees
```



Develop

Run mPayroll

```
[  
  
  {  
    firstName: "Bill",  
    lastName: "Allen",  
    type: "Commissioned",  
    rate: 0.10000000149011612  
  },  
  
  {  
    firstName: "Stanley",  
    lastName: "Heron",  
    type: "Hourly",  
    rate: 10  
  },  
  
  {  
    firstName: "Kieran",  
    lastName: "Murphy",  
    type: "Hourly",  
    rate: 10  
  }  
  
]
```

Demo



Pause ... Applause (optional)

Top 5

BILL'S - TOP FIVE REASONS TO USE BDD

1. Drives collaboration and communication between business and developers.
2. Provides a common language for the whole-team to understand what is being developed.
3. Allows Business to have quantitative insight on the progress of development.
4. Provides business the answer to the question, “What can the software do?”
5. Allows behaviors to be written in a natural Business orientated language -- the Given/When/Then format, meaning some can be written by the business.

KIERAN'S - TOP FIVE REASONS TO USE TDD

1. Improved technical architecture - SOLID Principles come for free
2. Results in the least amount of code possible to get the job done
3. Software built from a process of constant incremental change is easy to change later
4. Fosters collaboration and transparency among developers, QA, immediate business stakeholders and management
5. Very satisfying practice

What would BDD / TDD look like for you?

BDD / TDD in your organization

Will it solve your challenges? What can you control:

Who performs testing?

When?

Are testing and dev in same sprint?

What % are manual?

What % are automated?

What tools are used for automation?

What % are business facing?

How would BDD/TDD resolve these testing challenges

Developers:

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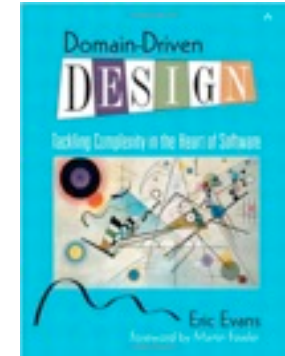
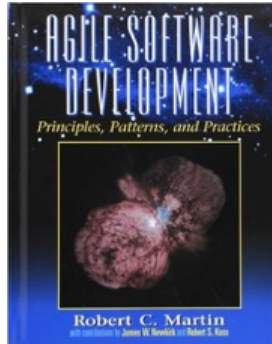
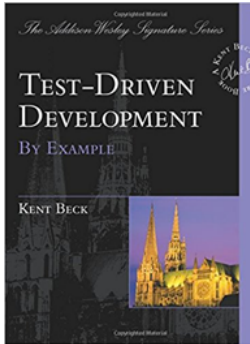
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Senior Management:

"Yes, we see the need for change but planning for it takes too much time."

Questions?

Resources:



Agile Testing
Nine Principles and Six
Concrete Practices for
Testing on Agile Teams

Elisabeth Hendrickson
Quality Tree Software, Inc.
www.qualitytree.com
esh@qualitytree.com

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focus test-driven development.....

Professionalism and Test-Driven Development

Robert C. Martin, *Chief Mentor*

Test-driven development is a discipline that helps professional software developers ship clean, flexible code that works, on time.

Professional software developers ship clean, flexible code that works—on time. It seems to me that this statement is the minimum standard for professional behavior for software developers. Yet, in my travels as a software consultant, I've met many software developers who don't set the bar this high and instead ship late, buggy, messy, and bloated code.

Actually, I don't think any software developer is truly content to ship code that falls below the bar. The truth is that most developers simply don't know how to reach that bar or don't believe reaching it is possible. All too often they commit to deadlines that they later find they can't meet, and so, through high-stress tactics, they wind up compromising quality to avoid being overly late.

In this article, I'll discuss how test-driven development can help software developers achieve a higher degree of professionalism. TDD isn't a silver bullet and won't suddenly transform you into a sailing professional. It does, however, play a significant role.

The three laws of YDD

TDD practitioners follow these three laws:

- You may not write production code unless you've first written a failing unit test.
- You may not write more of a unit test than is sufficient to fail.
- You may not write more production code than is sufficient to make the failing unit test pass.

These three laws lock you into a tight loop in which you first write a portion of a unit test that fails, and then you write just enough production code to make that test pass. This loop is perhaps two minutes long and almost always ends in success.

Following these laws periodically doesn't always make sense. Sometimes you'll write a large unit. Sometimes you'll write tests after you've written the code to make them pass. Sometimes it'll take more than two minutes to go around the loop. The goal isn't perfect adherence to the laws—only to decrease the interval between writing tests and production code to a matter of minutes.

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THANK YOU

Bill Allen - agile Innovation Labs

Bill@agileInnov.com

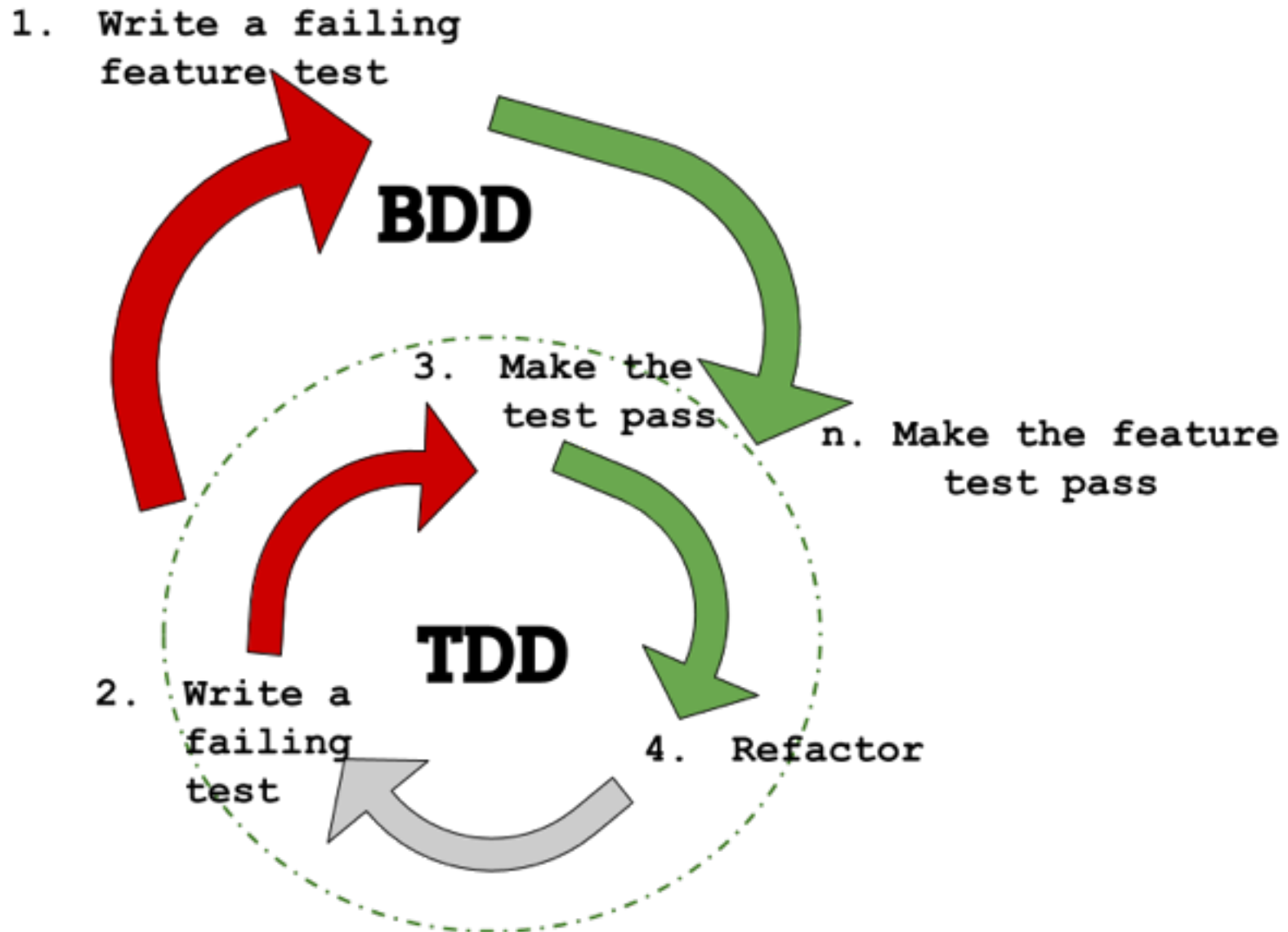
Kieran Murphy - ThoughtWorks

KiMurphy@ThoughtWorks.com

The End

Slide Backlog

Process: The BDD - TDD Cycle



How NOT to write Behavior tests (these are functional)

Feature: : Payroll Admin - Add Employee

Scenario: Add a new hourly employee to the mPayroll system

Given I am a Payroll Admin

And I am on the 'home page'

When I click on the 'Add Employee'

Then I land on the Add Employee page

And I am asked 'Employee Type to Add'

When I click on the 'Hourly Employee'

Then I land on the Add Employee page with check box options for hourly

Scenario: Add a new salaried employee to the mPayroll system

Given I am a Payroll Admin

And I am on the 'home page'

When I click on the 'Add Employee'

Then I land on the Add Employee page

When I click on the 'Salaried Employee'

Then I land on the Add Employee page with check box options for salaried

Scenario: Add a new commissioned employee to the mPayroll system

Given I am a Payroll Admin

And I am on the 'home page'

When I click on the 'Add Employee'

Then I land on the Add Employee page

And I am asked 'Employee Type to Add'

When I click on the 'Commissioned Employee'

Then I land on the Add Employee page with check box options for commissioned